

## Section 6: QUALITY ASSURANCE CLAUSES / CQAR

## 624. Compliance With ISO 9001/9000-3 (10/1/96).

- (a) Seller shall have a quality program that complies with International Organization for Standardization document ISO 9001 Model for Quality Assurance in Design/Development, Production, Installation, and Servicing, as documented in ISO 9000-3, Quality Management and Quality Assurance Standards Part 3: Guidelines for the Application of ISO 9001 to the Development, Supply and Maintenance of Software.
- (b) At Buyer's request, Seller shall provide, for Buyer's review, a software quality program manual (it may be part of the overall quality manual or exist as a separate document), including a compliance matrix correlating each ISO 9001/9000-3 provision to Seller's documented procedures.
- (c) At Buyer's request, Seller is subject to periodic assessment of its software quality program to assure compliance with ISO 9001/9000-3 provisions. However, certified/registered ISO 9001/9000-3 sellers may not require assessment by Buyer if they provide a copy of their certification/registration certificate, issued by an approved ISO 9000 registrar. In the event Seller changes registrars, loses or is put on notice of losing its certification/registration status, Buyer shall be notified within three working days of the change.

## Section 6 | Terms and Conditions Guide