

**IDS Terms and Conditions Guide
Section I**

**Clause Number: I304V
Effective: 12/20/2004**

SUPPLIER RESPONSIBILITIES

Seller will provide a telephone hot-line service and software updates as they become available. Software updates are defined as any general version or release of a licensed program that contains any additions, improvements, enhancements, corrections, or other changes to the licensed program which is not identified and priced by the Seller or the software vendor in its published price list at the time of this agreement. All updates are to be compatible and operable on existing equipment as identified in this contract.