

**CUSTOMER CONTRACT REQUIREMENTS**  
**ISA**  
**CUSTOMER CONTRACT AR/4517/ISA/P8I**

**CUSTOMER CONTRACT REQUIREMENTS**

The following customer contract requirements apply to this contract to the extent indicated below. If this contract is for the procurement of commercial items under a Government prime contract, as defined in FAR Part 2.101, see Section 3 below.

**1. Prime Contract Special Provisions** The following prime contract special provisions apply to this purchase order

**ISA Special Provisions - ISA .**

**1. Non-Disclosure of Contract Documents -**

Except with the written consent of the Buyer, Seller shall not disclose the Contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

**2. Product Support -**

a. The Seller undertakes to provide the Buyer, on terms and prices agreed upon, Technical Support, as the Buyer may reasonably require for the supplies and services during the 'Period of Performance' of this Contract.

b. In the event of any obsolescence during the above mentioned period or product support in respect of any component subsystem, mutual consultation between the Seller and Buyer will be undertaken to arrive at an acceptable solution. The Seller shall also provide notification and recommend an obsolescence mitigation plan to the Buyer.

c. The Seller will communicate to the Buyer any improvement/modification/upgradation being undertaken by Seller or their subcontractors and, if required by the Buyer, these will be carried out by the Seller at Buyer's cost.

2.

**INDIA INTEGRITY PACT CLAUSE .**

1. Compliance with Laws:

Seller shall (i) comply with all applicable country laws relating to anti-corruption or anti-bribery, including, but not limited to, legislation implementing the Organization for Economic Co-operation and Development "Convention on Combating Bribery of Foreign Public Officials in International Business Transactions" (the "OECD Convention"), the India Prevention of Corruption Act or other anti-corruption/anti-bribery convention; (ii) comply with the requirements of the Foreign Corrupt Practices Act, as amended, (FCPA) (15 U.S.C. §§78dd-1, *et. seq.*), regardless of whether Seller is within the jurisdiction of

the United States; and (iii) neither directly nor indirectly, pay, offer, give, or promise to pay or give, any portion of monies or anything of value received from Buyer to a public official or any person in violation of the FCPA and/or in violation of any applicable country laws relating to anti-corruption or anti-bribery.

2. India Integrity Pact:

Seller confirms that it has read the Pre-Contract India Integrity Pact, which was executed by Buyer and the Government of India (GOI) substantially in the form found in the Defence Procurement Procedure, provided at <http://mod.nic.in/forms/List.aspx?Id=58&displayListId=58>

and is familiar with Buyer's obligations therein and Seller agrees that it shall comply with the applicable Integrity Pact therein or the modified version signed by Buyer and the GOI, a copy of which is or has been provided to Seller.

### 3. Independent Contractor:

Seller is an independent contractor fully and solely responsible for its own actions and is not, and shall not hold itself out as, an employee, agent, partner or joint venture party of or with, or attorney in fact for Buyer. Directors, officers, agents, representatives, consultants, subcontractors, employees and affiliates of Seller (collectively, "Seller's Affiliates") shall not be considered, directors, officers, agents, representatives, consultants, subcontractors, employees or affiliates of Buyer and neither Seller nor Seller's Affiliates may make or sign or purport to make or sign sales orders or contracts or other instruments in the name of Buyer, make any commitment for the account of, assume or create express or implied obligations of any kind on behalf of, or in any respect bind Buyer, or market, sponsor or promote any product or service on behalf of Buyer. Seller shall not have the authority to accept service of legal process for or on behalf of Buyer. Seller shall be solely responsible for the actions of Seller's Affiliates. In no event shall Buyer be held liable or accountable for any obligations incurred by Seller or Seller's Affiliates and Seller shall indemnify and hold Buyer harmless against any such liability or accountability. Seller agrees at all times to comply with all legal, fiscal and commercial obligations, which are required of Seller in its capacity as an independent contractor.

### 4. Indemnification:

Seller shall indemnify and hold harmless Buyer for the amount of any loss suffered by Buyer and any penalty imposed on Buyer by the GOI as a result on Seller's breach of any provision hereof.

### 5. Cancellation for Default

Seller's breach of any provision of this clause shall be grounds for cancellation of this contract under the Cancellation for Default and/or Termination/Cancellation Articles of this contract.